



IMPORTANT COVID-19 INFORMATION REGARDING APPOINTMENTS AT OUR OFFICE:

We require all clients and personnel to wear masks while on the premises (if you have a health condition that prevents you from doing so, please let us know). We have masks available if you do not have one. We will take your temperature and will reschedule your appointment if you have a fever.

All clients will be required to use hand sanitizer upon arrival to and departure from our office. Clients will also be asked to wait in their cars if they are able to walk and have a cell phone on hand. If you have trouble walking, cannot wait in a car, and/or do not have a cell phone, you may be seated in the waiting room.

In the effort to adhere to the CDC's request that occupancy be kept to the necessary minimum, we ask that you come to your appointment alone, or that only physically well, low-risk, and essential caregivers accompany you.

If you need to reschedule your appointment, please contact us 24 hours in advance.

Please **cancel your appointment if you have a fever**, cough, shortness of breath, COVID-19, if you have knowingly been in contact with a person who has COVID-19, or if you have been in contact with someone who is currently in quarantine or isolation for COVID-19 symptoms.

We clean, disinfect, and sanitize the entire office with hospital-grade products, multiple times per day. All instruments are thoroughly sterilized as always. Your safety and our quality of care are of the utmost importance to us.

We do not wear gloves unless necessary for treatment. Gloves are not helpful in limiting the spread of germs unless doing a singular function and changing gloves with each task or after touching something. This is not practical and can spread germs faster. The most effective way to prevent the spread of germs is by proper handwashing, wearing masks, and applying potent hand sanitizer, all of which we do routinely.

Due to national shortages and an increased need, **we are offering medical supplies** for patients who are interested in increasing their immune health and safety. These products are offered at reasonable retail prices and have not been price gouged to exploit the COVID-19 pandemic.

Please contact us at 940-300-3054 during regular office hours if you have further questions or concerns regarding our protocols and/or your care. Our clinic hours are currently Monday through Thursday from 8am to 5pm (closed 12pm to 1pm for lunch), and Fridays from 8am to 1pm. These hours are subject to change pending further developments and/or government restrictions.

Thank you in advance for partnering with us for your podiatric health, and in the best interest of our community and country in our efforts to diminish the impact of COVID-19.

The Complete Foot and Ankle Care of North Texas Family

Per the Denton County Executive Order AE20-03-24, March 24, 2020
Disaster Declaration and Executive Order Amendment Order Amendment of the Denton County Judge.
Texas Government Code Section 418.108, Denton County Judge Andy Eads
Issued the first Executive Order on March 13, 2020, due to a novel coronavirus now designated SARS-CoV2 which causes the disease COVID-19, Sections 1f and 2b